Office of THE BOARD OF PUBLIC AFFAIRS

S.N. (Ram) Reddy, P.E., Director James Bowling, Chairman Dennis M. Blocker, Trustee Robert Haines, Trustee Village of Blanchester Ohio 318 E. Main Street Suite 102 Blanchester, OH 45107

B.P.A. Office: 937-783-2141 FAX: 937-783-2261 Director: 937-783-1531 Elec. Dept. 937-783-2048 Water Plant: 937-783-2621 Sewer Plant: 937-783-5135

The utility bills are mailed out on the last working day of each month.

The bills indicate a due date of the 15th of the month. If the 15th is on a weekend, then the bills will be due the following business day.

Approximately the 18th of the month, notices are mailed to residents that are 30 Days delinquent.

On or after the specified date, accounts that are **not paid in full** or **have not made satisfactory arrangements** with the utility office are subject to be disconnected.

Before the utility services are restored, the past due amount must be paid in full plus an additional \$50.00 reconnection fee.

On the rare occasion that a service must be disconnected at the pole, there will be a \$100.00 fee for each site trip.

An adult must be present at the residence at the time the utility service is reconnected.

Utility services will not be reconnected after 4:00 PM on weekdays, on the weekend or Holidays. The matter will be addressed the next scheduled business day.

Any PROPERTY OWNER/LANDLORD/TENANT will be held responsible for full payment of the account.

This Policy to be voted on by Board of Public Affairs Chairman, and BPA Trustees.

Once approved this will be added to the official minutes and become Public Policy.

Approval Date: [[[i0]2]

Approved By:

James Bowling, Chairman

POLICY: 2020.002 REV A

Dennis Blocker, Trustee

Robert Haines, Trustee