



BLANCHESTER

Board of Public Affairs

BPA POLICY FOR DELINQUENT UTILITY ACCOUNT'S

The utility bills are mailed out on the last working day of each month.

The bills indicate a due date of the 15th of the month. If the 15th is on a weekend, then the bills will be due the following business day.

Disconnect notices are printed on the bills when account is 30 days past due.

On or after the specified date, accounts that are **not paid in full** or **have not made satisfactory arrangements with the Business Manager**, are subject to be disconnected.

The Trustees of the Board of Public Affairs will delegate authority to make satisfactory arrangements, or payment plans on delinquent accounts to the Business Manager, understanding that such arrangements will vary by customer, but at a minimum, an initial payment of 25% of the delinquent amount must be paid up front to continue an arrangement or payment plan.

If satisfactory payment arrangements are not made by the owner, user, landlord, tenant, then the utility services will be disconnected.

Before the utility services are restored, the past due amount must be paid in full plus an additional \$50.00 reconnection fee.

On the rare occasion that a service must be disconnected at the pole, there will be a \$100.00 fee for each site trip.

An adult must be present at the residence at the time the utility service is reconnected. Utility services will not be reconnected after 4:00 PM on weekdays, on the weekend or Holidays. The matter will be addressed the next scheduled business day.

S.N (Ram) Reddy, P.E., Director
James Bowling, Chairman
Dennis. Blocker, Trustee
Robert Haines, Trustee

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***This Policy to be voted on by Board of Public Affairs Chairman, and BPA Trustees.
Once approved this will be added to the official minutes and become Public Policy***

03/19/2026

Approval Date:

Approved By:

James Bowling

James Bowling, Chairman

Dennis Blocker

Dennis Blocker, Trustee

Robert Haines

Robert Haines, Trustee